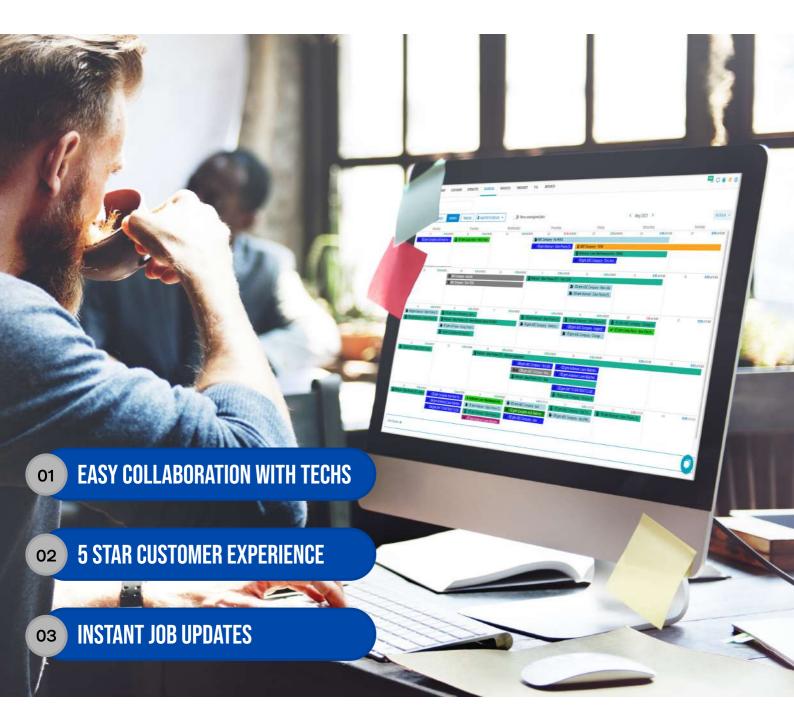




Follow us. @IndusTrack



## STREAMLINING DISPATCH PROCESSES

WITH COMMERCIAL FIELD SERVICE MANAGEMENT SOFTWARE

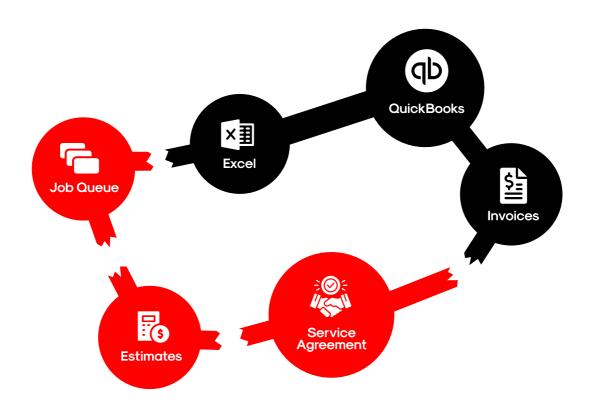
# UNCOVERING THE HIDDEN COSTS OF PATCHWORK AND PAPER SYSTEMS

In the fast-paced world of commercial service industries, time is money, and maximizing staff productivity is crucial for business success. Dispatchers play a pivotal role in managing field staff and jobs, but traditional paper-based & outdated systems often lead to inefficiencies, errors, and wasted time. Dispatchers in commercial service industries face numerous challenges with traditional paper-based and outdated systems. These challenges include:

Poor communication with field technicians and no visibility into work

Difficulty in collecting historical data to respond to customer needs

Inability to collect data quickly & accurately, for invoicing & payments









# REAL-TIME UPDATES ON JOBS & EASIER **COMMUNICATION WITH TECHNICIANS**

Implementing an FSM software can save a lot of time, and free up office staff from drowning in paperwork. This reduction in stress leads to exceptional customer service and boost in producitvity. That's how, your customers and technicians feel valued and well taken care of, resulting in a win-win situation for everyone involved.

#### Easy communication with field technicians & real-time visibility into work

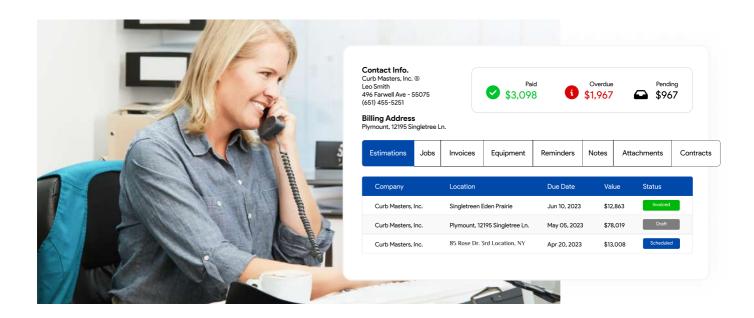
Dispatchers can create jobs with one click, send all the necessary data to the technicians, and keep track of their progress in real-time.

## Quick response to customer needs by instantly pulling out historical data

Office staff can retrieve customer data in just seconds. They can view jobs, estimates, invoices, and contracts for each customer, providing top-notch customer service.

### Accurate data collection for faster invoicing & payments

Instantly convert jobs to invoices and get paid to avoid under-billing and late payments.



Less Hassle, More Profit.

**GET PERSONALIZED DEMO** 







